

AUSTIN AULAI

RESUME

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 South Jordan, UT 84009

SUMMARY

Currently pursuing a Bachelor's Degree in software engineering and web development, with the career goal of helping to shape an organization's web presence.

Highly skilled and detail-oriented with 6 years of experience across a range of information technology positions accompanied by 5 years of energy sector experience. Strong problem-solving skills and ability to work effectively in a team-based environment.

SKILLS

- Strong problem-solving
- Computer literate
- Timely
- Communication
- Collaboration
- People-Oriented
- Critical thinking
- Attention to detail

WORK EXPERIENCE

Patriot Well Solutions

Field Operator • 07/2017 - 11/2022

- *Build and maintain explosives, down-well tools, electronic diagnostics.*
- *Analyze data on potential field sites*
- *Operation of heavy machinery: CDL, Crane, Forklift.*
- *Maintain wellsite records, communications, completing job-related paperwork and other records for self and assigned collateral duties*

Dell EMC

Remote Upgrade Technician • 10/2014 - 04/2017

- *Performed upgrades on Dell EMC servers globally utilizing remote utilities; Webex, telnet/ssh, modem.*
- *Assignment on both Windows and Linux-based server configurations.*
- *Maintain schedules for remote upgrades, maintenance, & installation of Dell servers globally*

LANDesk

Technical Support • 05/2011 - 10/2014

- *Provided Tier-1 & Tier-2 technical support for LANDesk software suites.*
- *Troubleshoot hardware and software related issues, correlating with development when necessary.*
- *Caseload ticket system via inbound phone calls, email, and chat.*

EDUCATION

Western Governor's University

Bachelor's in Software Engineering • Expected 2025

- *Currently pursuing a Bachelor's Degree in Software Engineering. Currently expected to graduate in 2025.*

Salt Lake Community College

Associate's Degree in Computer Sci & Info Systems • 2021

- *General education courses completed.*
- *Focus on computer science and information systems: server management, networking, and software/web development.*

Canyons Technical Education Center

Computer fundamentals & Networking • 2010

- *Course material on computer fundamentals regarding hardware, software, setup, and troubleshooting.*
- *Fundamentals of computer networking.*

Bingham High School

High School Diploma • 2010

- *Graduated with a 3.5 GPA*
- *General Education with tech electives.*

CERTIFICATIONS

CompTIA A+

CompTIA • 2010

CDL Class A - Hazmat/Tanker

Sage Trucking School • 2017

PC Hardware & Software Certificate

Cisco IT Essentials • 2013