

AUSTIN AULAI

RESUME

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South Jordan, UT 84009

SUMMARY

Currently pursuing a Bachelor's Degree in software engineering and web development, with the career goal of helping to shape an organization's web presence.

Highly skilled and detail-oriented with 6 years of experience across a range of information technology positions accompanied by 5 years of energy sector experience. Strong problem-solving skills and ability to work effectively in a team-based environment.

SKILLS

- Strong problem-solving
- Timely
- Collaboration
- Critical thinking
- Computer literate
- Communication
- People-Oriented
- Attention to detail

WORK EXPERIENCE

Patriot Well Solutions

Field Operator • 07/2017 - 11/2022

- Build and maintain explosives, down-well tools, electronic diagnostics.
- Analyze data on potential field sites
- Operation of heavy machinery: CDL, Crane, Forklift.
- Maintain wellsite records, communications, completing job-related paperwork and other records for self and assigned collateral duties

Dell EMC

Remote Upgrade Technician • 10/2014 - 04/2017

- Performed upgrades on Dell EMC servers globally utilizing remote utilities; Webex, telnet/ssh, modem.
- Assignment on both Windows and Linux-based server configurations.
- Maintain schedules for remote upgrades, maintenance, & installation of Dell servers globally

LANDesk

Technical Support • 05/2011 - 10/2014

- Provided Tier-1 & Tier-2 technical support for LANDesk software suites.
- Troubleshoot hardware and software related issues, correlating with development when necessary.
- Caseload ticket system via inbound phone calls, email, and chat.

EDUCATION

Western Governor's University

Bachelor's in Software Engineering • Expected 2025

- Currently pursuing a Bachelor's Degree in Software Engineering. Currently expected to graduate in 2025.

Salt Lake Community College

Associate's Degree in Computer Sci & Info Systems • 2021

- General education courses completed.
- Focus on computer science and information systems: server management, networking, and software/web development.

Canyons Technical Education Center

Computer fundamentals & Networking • 2010

- Course material on computer fundamentals regarding hardware, software, setup, and troubleshooting.
- Fundamentals of computer networking.

Bingham High School

High School Diploma • 2010

- Graduated with a 3.5 GPA
- General Education with tech electives.

CERTIFICATIONS

CompTIA A+

CompTIA • 2010

CDL Class A - Hazmat/Tanker

Sage Trucking School • 2017

PC Hardware & Software Certificate

Cisco IT Essentials • 2013